Duke, Daphne 251487

From:

Adams, Hope

Sent:

Monday, January 28, 2019 10:08 AM

To:

Duke, Daphne

Subject:

Fw: Protest/Comment on Carolina Water Service Docket # 2018-361-S

From: Wayne Kirby

Sent: Monday, January 28, 2019 9:41 AM

To: PSC_Contact

Subject: FW: Protest/Comment on Carolina Water Service Docket # 2018-361-S

To Whom it May Concern:

I am writing to express concern and comment on the recent notification from Carolina Water, Docket No. 2018-361-S, for approval to charge customers the actual cost of pumping and cleaning interceptor tanks (currently authorized at \$150.00).

I have lived in the Landings subdivision in Lexington county since 1982. Only once, to my knowledge has Carolina Water ever checked my Lett's interceptor tank and that was around 1987 or 1990. It was my responsibility to have it pumped. In the last 10 years, I have had 2 septic tank backups; now I have it pumped regularly to avoid any issues (most recent Sept. 2018). I question Carolina Water's intent for their sudden interest in the interceptor tanks since none has been shown in the last 30 years. Will they provide good service or is this another way to increase revenue? A 14% increase in sewage rate was approved and went into effect August of 2018, my rate went from \$57.58 to \$65.77.

Questions:

- Why is Carolina Water not currently inspecting tanks and notifying customers?
- Under what criteria and how will Carolina Water determine if a tank needs pumping?
- Will Carolina Water subcontract this service?
- Will Carolina Water begin charging an inspection service fee to generate revenue?
- Will Carolina Water arbitrarily pump and pass along those cost when a homeowner is already maintaining it's tank regularly?

Respectively,

Wayne R. Kirby Landing Subdivision

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